



Quality Policy

Dallcon manufactures and supplies a range of quality precast concrete products since 2000. Strategically focused on the Mining, Industrial and Agriculture sectors, our products are trusted, through well-proven quality. Our mission is to exceed our customers' expectations and create mutually beneficial and effective client relationships by providing a consistent service that is hassle free.

These include precast concrete products, panels, and feed troughs, water troughs, loading ramp dividers, septic tanks, leach drains, outdoor settings, dangerous goods sheds, well liners, box culverts, slabs and indeed any precast products.

We aim to improve our products and services through a policy of continual improvement in both products and processes.

To achieve our objectives, it is our policy to implement and maintain a Quality Management System in accordance with ISO 9001:2015 standard throughout our operations. This management system ensures that all company activities are carried out in a planned and systematic manner.

We will achieve our objectives through teamwork at all levels and will ensure that it is communicated and understood.

Dallcon commits to;

- comply with statutory obligations, specifications, and codes of practice relevant to quality management
- excel in product applicability and quality
- provide staff & contractors with ongoing training and development opportunities and
- maintaining and improving the Quality Management System based on ISO 9001:2015

This Quality Policy along with our business objectives is reviewed annually. Any improvements identified from the review will be included in the Quality Policy to increase effectiveness to ensure continual improvement of quality management system.

Quality problems arising in various areas are to be identified and solved with speed, technical efficiency and in an economic manner. We focus our resources, both technical and human towards the prevention of quality deficiencies to satisfy our objectives.

The Quality Manager is authorised to ensure that the requirements of this Quality System are implemented. Any problems that cannot be resolved between Departments or personnel shall be brought to my attention for final resolution.

Hilton Sprigg

Managing Director

Date

10-2-20